Advanced Sustainability Questionnaire

Hotel Details

Hotel Name	Anantara Convento di Amalfi Grand Hotel
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Reporting

Have you measured your carbon footprint (Scope 1–3)? Scope 1: Direct emissions from sources you own or control directly, e.g. on-site gas heating, company vehicles, and fuel combustion in generators. Scope 2: Indirect emissions from the electricity, heating or cooling your venue buys. Although generated off-site, these emissions are tied to your operations. Scope 3: All other indirect emissions from your supply chain and event activity, including catering, waste, delegate travel, deliveries, and client or supplier emissions connected to events at your venue.	Scope 2

Do you have clear roles and regular reviews for sustainability?	Yes. Sustainability responsibilities are assigned within the organization, and sustainability performance is regularly monitored and reviewed through Sustainability BI.

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Do you report performance publicly or to guests with numbers or examples?	No. The hotel does not publicly report sustainability performance metrics. However, guests can access information about the hotel's sustainability initiatives through a dedicated Sustainability section on the website, which highlights environmental, social, cultural, and community-focused actions.
Supporting Documents	
Additional Comments	N/A

Energy, Water & Environment

Do you have targets for reducing energy, water, or waste?	Yes. The hotel has sustainability objectives focused on reducing energy and water consumption. Progress is monitored through Sustainability BI, while systems such as GRMS/BMS support the efficient management of energy use and lighting.
Do you use on-site renewable energy or other low-impact technologies?	No. The hotel does not currently use on-site renewable energy. However, it uses low-impact technologies such as a GRMS/BMS system to optimize energy consumption and lighting management.
Do you check that guests and staff follow energy/water saving actions?	Yes. Energy and water consumption are regularly monitored through Sustainability BI, allowing the hotel to track performance and support energy and water saving practices.
Additional Comments	N/A

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Waste

Do you have advanced recycling or composting systems?	No. We separate and recycle waste as part of our daily operations; however, we do not currently have advanced recycling or composting systems in place.
Do you measure food waste and report outcomes?	Yes, we measure it with a report every month.
Do guests understand and take part in waste reduction programmes?	Guest awareness is promoted through the hotel's sustainability initiatives and communications, encouraging responsible consumption and waste reduction during their stay.
Additional Comments	N/A

Guests

Do guests have clear instructions for participating in sustainability actions?	Yes. Guests can access clear sustainability information through the dedicated Sustainability section on the hotel website, which highlights the hotel's environmental and social initiatives and encourages responsible participation.
Do you measure guest participation and get feedback?	No. Guest participation is not currently measured through a dedicated tracking system, although feedback may be collected through standard guest satisfaction channels.
Do you offer activities that benefit the local community or environment?	Yes. Guests can contribute to the local community through the Dollars for Deeds programme, which supports local environmental and social initiatives. The hotel also promotes local producers, artisans, and suppliers, helping preserve the cultural heritage and biodiversity of the Amalfi Coast.

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Do guests receive reports or summaries about the hotel's sustainability performance?	No. Guests do not receive sustainability performance reports or summaries. However, information about the hotel's sustainability initiatives is available through the dedicated Sustainability section on the hotel website.
Do you inform guests about your sustainability actions (digital, in-room, signage)?	Yes. Guests are informed about the hotel's sustainability actions through the dedicated Sustainability section on the website, as well as through the Reception team and Guest Relations Agents, who share information about the hotel's environmental, social, and community initiatives.
Are guests invited to participate (towel reuse, recycling, water refills)?	Yes. Guests are invited to participate in our towel and linen reuse programme. A wooden lemon is placed in the room, and guests can leave it on the bed to indicate that they would like their towels and bed linen changed, helping to reduce water and energy consumption.
Do you provide any incentives for guest participation?	No. We do not currently offer specific incentives for guest participation. However, guests contribute to the Dollars for Deeds programme, through which €1 per night is donated to local environmental and community initiatives, with the hotel matching each donation with an additional €1.
Additional Comments	N/a

Staff

Do you measure staff wellbeing and satisfaction?	Yes. Staff wellbeing and satisfaction are monitored through employee surveys and regular one-to-one meetings, providing opportunities for feedback, support, and professional development.

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Do you track inclusion, diversity, and fair opportunities?	Yes. We track inclusion, diversity, and fair opportunities through its commitment to non-discrimination, equal opportunities, fair labor practices, human rights, and inclusive work environments, supported by internal monitoring and policy compliance processes
Do staff lead or take part in community projects?	Staff participate in community clean-up activities, including the cleaning and maintenance of local mulattiere (historic footpaths), helping preserve the natural environment and cultural heritage of the Amalfi Coast.
Do staff understand and can they explain your sustainability practices to guests?	Yes. Staff receive sustainability training and are able to explain the hotel's sustainability practices to guests, including environmental initiatives, community projects, and responsible hospitality practices. Reception and Guest Relations teams play a key role in communicating this information during the guest journey.
Additional Comments	n/a

Accessibility

Do you offer services that support neurodivergent or sensory-sensitive guests (quiet spaces, sensory packs)?	No. We do not currently offer dedicated services such as sensory packs or specialised neurodivergent support. However, we aim to provide a calm and comfortable environment and accommodate individual guest needs whenever possible.
Additional Comments	N/A

This submission has been sent via the Sustainability Questionnaire form.

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More Information & Support

If you're unsure where to start, need support, or would like help turning intentions into actionable sustainability goals, please feel free to reach out to From Now.

From Now is a sustainability consultancy supporting organisations across environmental impact, accessibility, DEI, wellbeing, and community engagement.

Contact: inspired@from-now.com

References

[1] SDG https://sdgs.un.org/goals

[2] SBTi https://sciencebasedtargets.org/

[3] GRI https://www.globalreporting.org/

[4] ISO 14001 https://www.iso.org/standard/60857.html

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